



United States Department of State

Visa Services

Washington, D.C. 20520

March 16, 2001

Kenneth White, Esq.
40 Prechistenka Street
Building 3, Suite 202
Moscow, Russia 9034

Dear Mr. White:

I have reviewed your latest correspondence regarding your experience with the U.S. Embassy in Moscow. As I have indicated to you in my previous correspondence, I am aware of the situation in Moscow. My colleagues and I are concerned that all persons, requiring consular assistance, receive courteous and efficient service when they visit our offices overseas.

Our consular officers in Moscow are continuously working to improve transparency and make the complex legalities of the visa process more comprehensible to the public. We hope that these efforts will continue and will lead to an improved atmosphere.

I understand your interest in having attorneys accompany visa applicants to their interview, however the decision whether or not to allow presence of counsel is made by Post. Since each Post makes the decision based on its local situation, I really cannot comment about Moscow's policy.

Thank you for sharing your views.

Sincerely,

A handwritten signature in cursive script that reads "Catherine Barry".

Catherine Barry
Managing Director,